## 10A NCAC 70K .0207 CLIENT RIGHTS

- (a) A residential maternity home shall develop and implement policies and procedures to protect the individual rights and dignity of residents and family members who are provided services by the agency.
- (b) A residential maternity home shall have a client's rights policy, which includes that each resident has the right to:
  - (1) be treated with dignity and respect;
  - (2) be free from coercion and influence in deciding to parent her baby or release for adoption;
  - (3) privacy:
  - (4) be provided adequate food, clothing and shelter;
  - (5) have access to family time and have telephone conversations with family members and other individuals, when not contraindicated in the visitation and contact plan;
  - (6) have personal property and a space for storage;
  - (7) express opinions on issues concerning the resident's care or treatment;
  - (8) receive care in a manner that recognizes variations in cultural values and traditions;
  - (9) be free from coercion by agency staff with regard to religious or cultural decisions. The agency shall have a process to assure that, whenever practical, the wishes of the resident and the parents of minors with regard to religious and cultural participation are ascertained and followed;
  - (10) not be identified in connection with publicity for the agency which shall bring the resident, or resident's family embarrassment;
  - (11) give written permission before pictures or other means of identifying residents are used in publicity or public relations for the maternity home (if the resident is a minor, written permission shall be obtained from the parents, guardian or the legal custodian); and
  - (12) not be forced to acknowledge dependency on or gratitude to the agency.
- (c) A residential maternity home shall have a policy that prohibits direct involvement by a resident in funds solicitation for the agency.
- (d) A residential maternity home shall have a policy, which prohibits the resident's participation in any activities involving audio or visual recording and research without the voluntary signed, time-limited consent of the resident and, if applicable, the resident's parents, guardian or legal custodian.

*History Note: Authority G.S. 131D-1; 143B-153;* 

Eff. October 1, 2008;

Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. April 5, 2016.